

AMERICAN  
GENERAL  
FINANCIAL SERVICES

AMERICAN GENERAL CONSUMER DISCOUNT COMPANY  
LEVITTOWN, PA

NO. 150433942

99-156/531

PAY TO THE  
ORDER OF Pamela Swecker

DATE 06/29/09

THE SUM OF: **53,525.00** \*\*

CHECK AMOUNT  
\$3,525.00\*\*

~~██████████~~  
Havelock, NC 28532

WACHOVIA BANK, N.A.  
CHAPEL HILL, NC 27614

*Kent P. [Signature]*  
AUTHORIZED SIGNATURE

SECURITY FEATURES INCLUDED. DETAILS ON BACK

⑆150433942⑆ ⑆053101561⑆ 2079900058576⑆

2009-07-10 14:29

AGFS 1447 Morehead

252-247-9581 &gt;&gt; AGFRFRM16

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## AMERICAN GENERAL RESEARCH COMPANY

FAX: 1-928-396-9329**(Equal opportunity Employer) 4665 BUSINESS CENTER DRIVE FAIRFIELD, CALIFORNIA 94534. TEL: 1-514-652-8147**Attn: **Pamela Swecker**DATE: June 29<sup>th</sup>, 2009

Position: Customer Service Evaluator/ Rep ID #: SSH 23230782

This is to inform you that based on a previous survey by our affiliate Consumer survey specialist, you indicated to be interested in an additional income on part-time bases. You are hereby selected to participate in a paid Consumer Research Program in your area of residence as a *MYSTERY SHOPPER*. As one of the Research Personnel selected under this program, you will be a Consumer Service Evaluator of the selected merchant outlets and service providers. This research program is fully paid and could potentially become a permanent position for a selected few who are able to distinguish themselves in the course of this program. Your starting salary will be ~~\$300.00~~ and will increase to ~~\$380.00~~ per week after 3 months of working with us. This is a self training program designed to equip you with the right tools necessary to carry out your assignments which will be completed in two different locations.

**Assignment (1):** You will be trained in a financial transaction by evaluating various banks and other money transferring agency like Western Union to your receiving agent as instructed in "Section B" of the (CSET). Western Union agents are required by law to ask for specific forms of identification before transferring funds over ~~\$2,000.00~~. Upon completion of the assignment you must complete "Section B" of the Customer Service Evaluation Tool (CSET) to reflect this task and fax immediately to Fax: 1-928-396-9329.

**Assignment (2):** you will pose as a potential customer, shopping and spending one hundred dollars (~~\$80.00~~) on any product of your choice from one of these retail outlets; WALMART, K-MART, HOMEDEPOT, SEARS, JC PENNY AND BEST BUY. You must complete "Section A" of the Customer Service Evaluation Tool (CSET) relating to the products or items purchased. The purpose of this assignment is to identify and compare popular products and prices within the mentioned retail outlets in the First Quarter of 2009. Keep in mind, the representatives of these establishments, do not know you are there, to assess their services. Therefore, as a representative of this firm, we ask that you perform your duties with utmost professionalism, discretion and confidentiality. Even though this is only a training exercise for you, it should be considered a job interview. An offer of a permanent position will be based on the time it takes you to complete your assignment and when the completed Customer Service Evaluation Tool (CSET) is received by fax.

Keep in mind that your task is to evaluate the competency of these outlets and their customer relation; consequently, your views and comments concerning the customer relations of these stores and service providers are very important to our data collection. Please contact any of our assignment coordinators at 1-514-652-8147 after you have completed your assignment. It is important you maintain a fair and unbiased opinion when completing the Customer Service Evaluation Tool (CSET). NOTE: Applicants must be 18yrs or above. Completed CSET forms and receipts must be faxed immediately to 1-928-396-9329 upon completion of each assignment for verification. Below is a breakdown of how the enclosed check is to be disbursed:

## YOUR ASSIGNMENT AND PAYMENT ARE AS FOLLOWS;

PROBATIONARY TRAINING PAY	\$ 300.00
FUNDS NEEDED FOR SHOPPING	\$ 80.00
FUNDS FOR TRANSACTION AT WESTERN UNION	\$2,985.00
SERVICE CHARGE FOR WESTERN UNION	\$ 160.00
TOTAL	\$3,525.00

**Attention:** Turn to the back of the page